



Dear customer,

This is a quick update on Canada Post's ongoing labour negotiations with two separate bargaining units of the Canadian Union of Postal Workers (CUPW).

Since being appointed by the federal government on April 11, 2016, conciliators have met with negotiators for Canada Post, CUPW-Urban and CUPW-RSMC. Negotiations are ongoing and the pace has accelerated.

Over the coming weeks, conciliators will try to help the parties find common ground and resolve outstanding issues. They have 60 days to do so, unless the parties mutually agree to extend the conciliation period.

Failing a collective agreement or an extension, the conciliation period will end on June 10, after which there is a 21-day cooling-off period during which there can be no legal work disruption.

Customers can use the postal service with certainty until at least the end of June, or until further notice.

We will continue to provide regular updates to keep you informed throughout the negotiations process. **Please go to canadapost.ca/update for the latest information. You can also sign up for email updates.**