



Daniel Caron
Deputy Head and Librarian and Archivist of Canada
Library and Archives Canada

9 April 2013

Dear Dr Caron

I am writing to express our disappointment with the lack of response to the questions we posed regarding recent developments at LAC. CLA's Executive Council meeting with Fabio Onesi and Pierre Gamache on February 4, 2013, and the follow-up document, "Meeting Challenges of the Future: From Reflection to Action", which Fabio Onesi provided on your behalf on March 20, 2013, did not address the specific questions we have twice emailed to you – reasonable, answerable questions which illustrate the concerns expressed by CLA members regarding LAC's current directions.

CLA has been genuinely striving to engage with LAC management, to understand the changes taking place at the institution, and to provide constructive feedback on behalf of our members, through both direct communication and participation in the Pan-Canadian Documentary Heritage Network and its affiliated Round Table groups. We are discouraged that our attempts have been repeatedly met with ambiguous responses and a lack of clear direction, rather than specific, concrete answers to specific questions.

CLA members are extremely distressed about the changes to services and practices at LAC, and about the negative impact they appear to be having on LAC's ability to fulfill its mandate in serving Canadians, whether instigated by the modernization initiatives or the 2012 budget reductions. CLA will continue to bring our membership concerns to your attention and your management team, to the Minister of Canadian Heritage, and to MPs of all parties. The future of Canada's documentary heritage, the long-term preservation of and access to materials is essential for all Canadians, and CLA will continue to advocate to ensure its viability and accessibility now and for generations to come.

We would very much appreciate speaking with you directly at our May 22nd, 2013 scheduled teleconference meeting with LAC management to openly discuss our concerns and LAC's "2013–14 Report on Plans and Priorities". Please confirm your availability with CLA Executive Director, Kelly Moore.

A handwritten signature in blue ink that reads "Pilar Martinez". The signature is fluid and cursive.

Pilar Martinez
CLA President